

Boil Water Notice for Community Public Water Systems

4/21/2026

The Texas Commission on Environmental Quality has required the public water system to notify all customers to boil their water before consumption (e.g., washing hands/face, brushing teeth, drinking, etc.). Children, seniors, and people with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions.

To ensure the destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled before use for drinking or human consumption. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (e.g., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Ben Medina, Jr. at 956-748-2102 or email him at bmedina@riohondo.us. Public water system customers and the executive director may reach the public water system at one of the numbers listed in this notice. If a customer, individual, or employee wishes to contact the executive director, please call (512) 239-4691.