

For Immediate Release

City of Rio Hondo
Boil Water Notice for Noncommunity Public Water Systems
January 19, 2023
9:17 pm

Due to a line break on S. Robertson Street, the Texas Commission on Environmental Quality has required the City of Rio Hondo public water system to notify all customers, individuals, or employees that this establishment or business has implemented a boil water notice. All water provided by this establishment or business shall be boiled prior to use for drinking water or human consumption purposes prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, all customers, individuals, or employees may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials of the City of Rio Hondo will notify customers, individuals, or employees that the water is safe for drinking water or human consumption purposes. Once the boil water notice is no longer in effect, the public water system officials will issue a notice to customers, individuals, or employees of this establishment or business that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses).

If you have questions concerning this matter, you may contact Ben Medina, Jr. at 956-748-2102 or come by 121 N. Arroyo, Rio Hondo, Texas 78583. These procedures are precautionary, the city will flush the system and take water samples and deliver them to the state lab for testing. The results will be published, and residents notified. If a customer, individual, or employee wishes to contact the Texas Commission on Environmental Quality Executive Director, please call (512) 239-4691.