

# **Public Notice**

**April 22, 2026**

**Dear Citizens of Rio Hondo**

This notice is issued to clarify details regarding the water line break that occurred on Tuesday, April 21, 2026.

At approximately 11:30 a.m. on April 21, a private contractor performing stormwater improvements at the intersection of Roberto Garza and the elementary school entrance struck and damaged a 12-inch main water line. City administration immediately contacted A3 Contractors, the City's on-call utility service provider, and crews arrived on site within minutes.

Repairs were challenging due to the pipe's size, its location at a primary school pickup entrance, and ongoing inclement weather. Despite these conditions, A3 Contractors worked diligently throughout the day, and repairs were successfully completed at approximately 7:45 p.m., and water service was fully restored at approximately at 8.30 pm.

We appreciate the prompt response and dedicated efforts of A3 Contractors and our water plant staff in resolving this issue as quickly and safely as possible.

As a precautionary measure, a boil water notice has been issued. The City is working closely with the Texas Commission on Environmental Quality (TCEQ) and will notify the public as soon as the notice is lifted, which is anticipated tomorrow.

If you have any questions or concerns, please contact me at (956) 748-2102 or via email at [bmedina@riohondo.us](mailto:bmedina@riohondo.us).

**Ben Medina, Jr.**  
City Administrator