

CITY OF RIO HONDO

APPLICATION FOR WATER AND WASTEWATER SERVICE
OPEN ACCOUNTS ONLY

DATE: _____ BY: _____

BY: FAX _____ PHONE _____ COUNTER _____ SERVICE DATE _____

PHYSICAL ADDRESS: _____

MAILING ADDRESS: _____

PROPERTY OWNER: _____

CUSTOMER NAME: _____

PHONE NUMBER: _____ SS#: _____ DL#: _____

EMPLOYER: _____ WORK #: _____

SPOUSE NAME: _____ EMPLOYER: _____

SS#: _____ DL#: _____ WORK#: _____

EMAIL ADDRESS: _____

CUSTOMER SIGNATURE: _____

NOTE: APPLICANT MUST COMPLETE FORM ONLY

The following information is requested by the Federal Government to monitor compliance with Federal Laws prohibiting discrimination against applicants seeking to participate in the program. You are not required to furnish this information but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants based on visual observation or surname.

(MALE ___ FEMALE ___) WHITE ___ BLACK ___ AMERICAN ___ INDIAN ___ OR ALASKAN ___ HISPANIC ___ ASIAN ___ OR PACIFIC ISLANDER ___ OTHER(SPECIFY) _____

OPTIONAL:

FOR GRANTS INFORMATION: FAMILY SIZE: FEMALES ___ MALES ___

INCOME LEVEL: UNDER 10,000 ___ UNDER 20,000 ___ UNDER 30,000 ___ ABOVE 30,000 ___

OFFICE USE ONLY:

ACCOUNT #: _____ LAST READ: _____ METER#: _____

REFUNDABLE DEPOSIT AMOUNT: \$ _____ SYSTEM RECEIPT#: _____

Water: _____ SEWER: _____ GARBAGE: _____ SERVICE CHARGE: _____

WATER TAP: _____ SEWER TAP: _____ MTU & SIZE: _____

"EQUAL OPPORTUNITY PROGRAM"

CITY OF RIO HONDO
SERVICE AGREEMENT FOR WATER AND WASTEWATER SERVICES
P.O. Box 389-121 North Arroyo Boulevard
RIO HONDO, TEXAS

AGREEMENT made this [REDACTED] date of [REDACTED] 20[REDACTED], between the City of Rio Hondo, a political subdivision of the State of Texas (hereinafter called the City) and (Hereinafter called the APPLICANT).

WITNESSETH:

The City shall set and deliver wastewater service to the Applicant and the Applicant shall purchase, receive and/or reserve service from the City in accordance with the rules and regulations of the District as amended from time to time by the City Commission. Upon compliance with the said rules and regulations, including the payment of a deposit and connection fees, the Applicant may receive service.

The Applicant shall pay the City for service hereunder as determined by the City's rules and regulations. The City Commission shall have the authority to discontinue service of any Applicant not complying with any policy or not paying any utility fees or charges as required by the City's adopted rates, rules, regulations, and conditions of service. At any time service is discontinued, terminated, or suspended, the City shall not reestablish service unless it has a current, signed copy of this agreement.

The wastewater connection is for the sole use of the Applicant or customer and is to provide service to only one (1) dwelling, or one (1) business as prescribed in the City's rules and regulations. Extension of pipe(s), hoses, or other conveyance to transfer utility service from one property to another, to share, resell, to any other person, dwellings or businesses, etc... is prohibited.

The City shall have the right to locate a pipe necessary to connect the Applicant's property at a point to be chosen by the City. The City shall have access to property and equipment located upon the Applicant's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations. Upon discontinuance of service the City shall have the right to remove any of its equipment from the Applicant's property. The City shall also have access to the Applicant's property for the purpose of inspecting for possible cross-connections and other undesirable plumbing practices.

The city is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. This service agreement serves as notice to each customer of the plumbing restrictions, which are in place to provide this protection. The City shall enforce these restrictions to ensure the public health and welfare.

WATER AND WASTEWATER SERVICE AGREEMENT

The City shall maintain a copy of this agreement as long as the applicant and or the premise is connected to the public wastewater system. The City shall have the right to inspect the Applicant's property for possible cross-connection or other undesirable plumbing practices. The City shall notify the Applicant of any findings from these inspections. If undesirable plumbing practices are discovered, the Applicant shall immediately correct any deficiencies at his sole expense. Once installed, the City shall have access to copies of all testing and maintenance records of the equipment. Failure to comply with the terms of this agreement shall cause the City to terminate service or installation, test and maintain an appropriate service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Applicant.

The Applicant agrees to comply with all rules, regulations and policies of the City with respect to wastewater pre-treatment requirements and the introduction of any hazardous or potentially hazardous material into the wastewater collection system. All plumbing improvements shall be in conformance with the plumbing standards established by the City. The City shall have the right to inspect the property of the Applicant for possible violations of these rules and/or plumbing practices. If detected, the City shall notify the Applicant of the findings from these inspections and if violations are found, the Applicant shall immediately correct any deficiencies at his sole expense. Failure to comply with the terms of this agreement shall cause the City to terminate water and wastewater service to the Applicant. Any expenses associated with the enforcement of this agreement shall be billed to the Applicant.

Plumbing Restrictions: The following unacceptable plumbing practices are prohibited by State regulations.

- A. No direct connections between the public drinking water supply and potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate back flow prevention device.
- B. No cross-connection, which allows water to be returned to the public drinking water, supply is permitted.
- C. No connection, which allows water to be returned to the public drinking water supply, is permitted.
- D. No pipe or pipe fitting which contains more than 80% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
- E. No solder or fix which contains more than 0.2 lead can be used for the installation or repair of plumbing at any connection which provides water for human.

WATER AND WASTEWATER SERVICE AGREEMENT

By execution hereof, the Applicant shall hold the City harmless from any and all claims for damages caused by water and wastewater service interruptions due to water line breaks and/or wastewater line breaks and/or stoppages by the utility or like contractors, tampering by other users of the City, normal failures of the water or wastewater systems or other events beyond the City's control.

The Water and Wastewater Systems will maintain a copy of this agreement as long as the Customer and/or the premise is connected to the Water System.

The Applicant agrees that noncompliance with the terms of this agreement by the Applicant, shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the City. Any misrepresentations of the facts by the Applicant shall result in discontinuance of service pursuant to the terms and conditions of the City's policies, rules, and regulations.

Applicant/Customer's Signature

Date

Print Name of Applicant/Customer

Address

City, State Zip

APPROVED AND ACCEPTED:

City of Rio Hondo, Texas

Date

**CITY OF RIO HONDO
GARBAGE CAN REQUEST**

DATE: _____ **PHONE #** _____ **ACCOUNT#** _____

I _____ at _____ am requesting.

Name

Address

_____ **ADDITIONAL GARBAGE CAN X** _____

_____ **REPLACEMENT OF MY CURRENT GARBAGE CAN
(Due to theft or broken garbage can)**

_____ **REPLACEMENT OF WHEELS**

_____ **REPLACEMENT OF LID**

_____ **PICK-UP GARBAGE CANS (S)
(Due to closed account, accounts on hold status, no need for another can)**

Signature

Date